

Office of Technical Assistance and Technology (OTA) **free & confidential services** are designed to help businesses understand regulations and enhance compliance, achieve cost effective toxics use reduction, and help companies move toward more sustainable manufacturing practices.

Contact an industry expert directly for a site visit or phone consultation at no cost to your facility:

<i>Industry Expertise</i>	<i>Contact Information & Other Expertise</i>
Chemicals and Allied Products Metal Products Electronics/ Electrical equipment Wholesale Trade Goods SIC codes: 28, 34, 36, 51	Jim Cain jim.cain@state.ma.us (617) 626-1081 Other expertise: Industrial water management, energy conservation, and air emissions
Food Processing Lumber and Wood Furniture and Fixtures Powder Coating Dry Cleaners Automotive SIC codes: 20, 24, 25, 72, 76	Marina Gayl marina.gayl@state.ma.us (617) 626-1077 Other expertise: VOC record keeping, spray coating operations
Chemical Manufacturing Transportation Equipment Commercial Machinery Computer Equipment Miscellaneous Industries SIC codes: 33, 35, 37, 39	John (Jack) Illingworth john.illingworth@state.ma.us (617) 626-1090 Other expertise: Debugging and scale-up of new chemical equipment, hazardous materials, hazardous waste management, air emissions, OSHA regulations, and cGMP and ISO 9000/14,000 principles
Petroleum Products Concrete/ Ceramics Measuring Instruments/ Medical Devices Energy Generation SIC codes: 29, 32, 38, 49	John Raschko john.raschko@state.ma.us (617) 626-1093 Other expertise: Energy efficiency, renewable energy technologies, hazardous materials, hazardous waste management, chemical manufacturing, polymer/rubber manufacturing
Textiles Paper Printing Biotechnology Rubber and Plastics Products SIC codes: 22, 26, 27, 283, 30,	Michelle Spitznagel michelle.spitznagel@state.ma.us (617) 626-1065 Other expertise: Renewable energy technologies, coating operations, hazardous materials, underground storage tank regulation, and analytical laboratory work

In addition to on-site technical assistance, OTA provides phone and email consultations and education and training opportunities such as workshops, publications, and software tools. Additional support is available to businesses in the form of technology demonstrations, regional business networks, and connections with university research programs and laboratories.

Additional OTA staff:

<i>Role</i>	<i>Areas of Expertise</i>	<i>Contact Information</i>
Director	TURA, policy development, training, regulatory compliance, toxics use reduction, pollution prevention Industry knowledge: Metal finishing, jewelry, textiles, plastics, industrial coatings	Rich Bizzozero rich.bizzozero@state.ma.us (617) 626-1080
Outreach & Policy Coordinator	Grant administration, training, environmental health and worker exposures, environmental justice issues, community organizing, public health, climate change, chemical safety and emergency preparedness Industry knowledge: Automotive, dry cleaners, personal care products, beauty and salon industry	Tiffany Skogstrom tiffany.skogstrom@state.ma.us (617) 626-1086
Communications Coordinator	Environmental and worker health and safety topics, environmental justice, communications, event planning, training & webinar development, qualitative research & evaluation, data management	Maia Rodriguez-Semp maia.rodriguez-semp@state.ma.us (617) 626-1083

**If you're not sure who to contact,
you may contact the OTA general number: (617) 626-1060**